TRY OUR HEADSETS RISK FREE!*

The Plantronics CS70N™ Offers Wireless Freedom With No Compromises!

- Award-winning wireless headset for more efficient communications
- Enables you to talk hands free up to 100m (300 ft) away from your desk
- Digitally encrypted DECT 6.0 technology for secure and interference-free calls
- Noise canceling microphone for distraction free conversations
- Lightweight and well balanced for all day comfort on either ear
- Works with both traditional phones as well as VoIP phones

Call Center PRODUCTS

PLANTRONICS • JABRA • GN NETCOM • VXI
ARMOR • SENNHEISER • POLYCOM • KONFTEL
AVAYA • NORTEL • AASTRA • SNOM • LINKSYS
ENGENIUS • CISCO • OMNIGUARD • AUDIO IMAGES
TRIPPLITE • KONNEX • SPECTRALINK
VOICEGATE • SENSORY

1-800-583-5500

HEADSET.COM
"The Headset Doctor"

100% CANADIAN

Servicing CANADA & USA

15TH Anniversary "We know Headsets!"

Dear Valued Client,

At Call Center Products, we have been supplying quality headset solutions to leading edge companies and government agencies such as yours for over 15 years. We are proud to be the largest distributor of all major brands of headsets in Canada. Because we carry over **150 different models**, our experienced sales team can, with confidence and personal attention, guarantee your total satisfaction.

As individual users and as a solution provider, we have experienced the evolution from **wired to wireless**; as such, we are able to help you differentiate between headsets and help you make the right decision based on your specific needs. Most wireless headsets now offer up to 300 feet of range, remote answering capabilities, extended battery life, and digital security.

This latest catalog will highlight the many choices available in your headset selection, as well as several other products available such as teleconferencing, recording & monitoring devices, telephones and much, much more.

Call today to learn what **over 500,000 satisfied customers** already know about our exciting products and services!

We look forward to your call,

The Headset.com team

Headset *Benefits*

- Proven to **relieve** stress by up to **40%**
- Say goodbye to **aching** muscles and neck **strain**
- Go **Mobile** with a cordless solution & discover the ultimate sense of **freedom**
- Perform **multiple tasks** quickly and easily, **increasing** efficiency up to **43%**
- Experience new dimensions of **comfort** & **productivity** with both hands now free

READING
Headset users experienced 41% less muscle tension than handset users.

WRITING
Headset users experienced 36.5% less muscle tension than handset users.

TYPING
Headset users experienced 31.4% less muscle tension than handset users.

OVERALL
Headset users experienced 35% less muscle tension than handset users.

HEADSET.COM "The Headset Doctor"

Experts are just a call/click/email away

T 1.800.583.5500 F 1.866.479.4334
T 1.416.631.6700 F 1.905.479.4334
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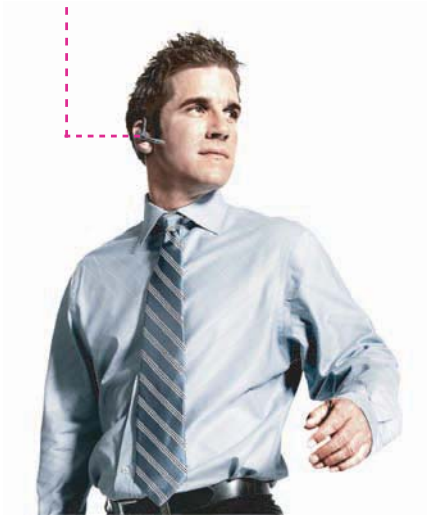

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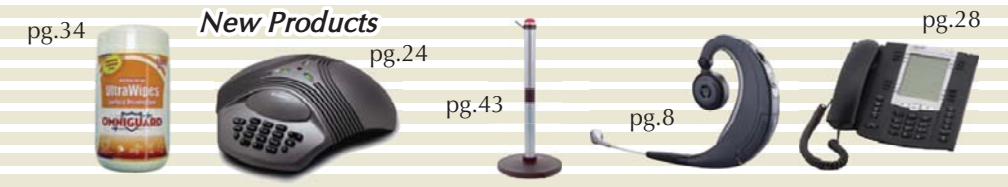
10 CUSTOMER COMMITMENTS

1. Largest Selection of Headsets **ANYWHERE**!
2. **45 Day** Money Back Guarantee
3. **Lowest** Price *
4. Full **Compatibility** Assurance
5. **FREE** Installation Assistance
6. Expert advice a **call/click/email** away
7. **Onsite** Service & Support *
8. **Hassle free** Warranty Replacements*
9. Corporate Volume **Discounts**
10. **Fastest** Turnaround on Repairs

*Call for more information.

WE CARRY THESE MANUFACTURERS:

VXI
Armor
Sennheiser
Plantronics
Jabra / GN Netcom
Nortel Networks
Cisco Systems
Konftel
Polycom
Aastra
Snom
Linksys
Avaya
VoiceGate
Engenius
Spectralink
Tripplite
Konnex



PLANTRONICS
SOUND INNOVATION™

Office professionals with phone-intensive responsibilities can now answer or end calls while moving about the office - in unmatched comfort and with premium audio quality.

- Roam up to 300 feet from your desk phone
- Choose from Noise Canceling or Voice Tube
- Volume and Mute Switch
- Call Answer/End Switch*
- Flexible boom arm microphone
- Available in both monaural and binaural wearing style
- Ensure call privacy with 64-bit digital encryption
- Extended hands-free talk time up to 10 full hours
- Online indicator light

4 headsets to choose

CS351N

CS361N CS351 CS361

Now answer your calls when away from your desk

* OPTIONAL HL10 Lifter

HL10 handset lifter fits on your telephone, allowing you to answer calls with the touch of a button, conveniently and automatically taking your handset off the hook.

Compatible with CA10, CS50, CS55, CS351/361(N), CS70

PLTCS351	Wireless Monaural Voice Tube Headset System	$379
PLTCS351N	Wireless Monaural Noise Canceling Headset System	$389
PLTCS361	Wireless Binaural Voice Tube Headset System	$409
PLTCS361N	Wireless Binaural Noise Canceling Headset System	$419
PLTHL10	Optional Remote Handset Lifter	$99

Office executives can now enjoy hands-free flexibility in sophisticated style and unmatched comfort.

- Discreet voice tube microphone
- Roam hands free up to 300 feet from the desk phone
- Always stay connected with remote call answering
- Recharge your headset in under 3 hours
- Ensure call privacy with 64-bit digital encryption
- Hands-free talk time up to 6 hours

PLANTRONICS
SOUND INNOVATION

PLTCS70	Wireless Office Headset System	$349
PLTCS70N	Wireless Noise Canceling Office Headset System	$369
PLTAWH75	Wireless Office Headset System for Avaya*	$399
PLTHL10	Handset Lifter	$99

- Noise canceling microphone
- Hands-free talk time up to 10 hours
- Ensure call privacy with 64-bit digital encryption
- Roam hands free up to 300 feet from the desk phone
- Voice dedicated DECT technology for uncompromised audio quality

Pg. 4

HT10 HANDSET LIFTER

ONLINE INDICATOR

OPTIONAL NECKBAND

PLTCS55	1.9GHz DECT Wireless Office Headset System	$359
PLTCS55EX	1.9GHz DECT Wireless Office Headset System With Lifter	$489
PLTAWH55+	1.9GHz Wireless Office Headset System for Avaya*	$399
PLT6439701	Behind the Neck Band	$25
PLTHL10	Handset Lifter	$99

*Does not require optional lifter when used with 2410, 2420; 4610sw, 4620, 4620sw, 4630, 4630sw; 6416D+M, 6424D+

Jabra / GN

GN9350

- 300 feet of wireless freedom
- Lightweight, ergonomic design
- Interchangeable batteries (optional)
- Noise Canceling Microphone
- 1.9GHz DECT Technology
- Acoustic protection
- User defined wireless range settings
- Revolutionary LED Configuration Screen
- Switch between telephone and USB seamlessly

The GN 9350 is the world's most advanced wireless headset, featuring dual mode flexibility and DSP enhanced wideband sound.

GN 9350 & GN 9330 Comparision Chart

	GN9350	GN9330
Dual Function	Yes: desk phone & IP softphone	No
Frequency	1.9 GHz	1.9 GHz
Range	Up to 300 ft.	Up to 200 ft.
Wearing Styles	1 2 3	1 2
Setup Display (base)	Yes	No

GN9350	1.9GHz Dual Mode (Tel/PC) Wireless Headset System	$389
GN9330	1.9GHz Wireless Telephone Headset System	$294
GN9330USB	* GN9330 USB (See Page 29)	$294
GNHSLI	GN1000 Remote Handset Lifter	$99
JABT5330	* Jabra T5330 (See Back Cover)	$189

Jabra / GN

WIRELESS

What inspires you? - talking to people around you - sharing and refining your thoughts - anything but sitting at your desk! GN 9120's wireless design gives you freedom to think on your feet without cutting you off from your phone.

Experience Wireless Freedom

- 8-12 hours talk time
- 1.5 hours for 100% recharge
- Wireless range of up to 300 feet
- 2.4 GHz Wireless Frequency
- 64-bit Digital Encryption for secure calling
- Choice of headband or earhook wearing style
- Answer and end calls away from your desk with an Optional Lifter*

Midi

Sound Tube

Flex Boom

Now answer your calls when away from your desk

* OPTIONAL GN1000 LIFTER

GN9120	Wireless Monaural Flex Boom Noise Canceling Headset System	$359
GN9129DUO	Wireless Binaural Flex Boom Noise Canceling Headset System	$379
GN9120MID	Wireless Monaural Midi Boom Noise Filtering Headset System	$349
GN9120ST	Wireless Monaural Sound Tube Headset System	$339
GNHSLI	GN1000 Remote Handset Lifter	$99

SENNHEISER COMMUNICATIONS

Business class wireless office headset

- Bluetooth Class 1 allows you to roam up to 100 m away from the base station while talking on the telephone.
- Adaptive Intelligence automatically adjusts the sound level to adapt to your environment, so you experience clear, intelligible speech wherever you are. It also makes sure your voice comes through loud and clear at the other end.
- Infinite talk time with a second battery
- Use your BW900 with any Bluetooth enabled computer,
- PDA or cellular phone.

The microphone boom follows the contour of your jaw line without touching your face. At only 26g the BW900 is so perfectly light and balanced, you will forget you have it on.

SENBW900	Wireless Headset w/Base Station for Office Telephones	$389
SENHSL10	HSL10 Remote Handset Lifter	$99
SENBW900B	BW900 Battery Pack	$45

- Lightweight award-winning design for all day wearing comfort.
- Windsmart technology ensures clear conversations even in windy conditions.
- Up to 6 hours talk time. Up to 100 hours standby.

PLANTRONICS

PLTVOY510	Headset only	$99
PLTVOY510S	Headset & Base Station for Office Phones	$379
PLTVOY510SL	Headset, Base Station & Handset Lifter	$449
PLTVOY510SLP	Headset, Base Station, Lifter & Accessories Accessories include car charger, USB charging cable, carry case & online indicator	$499
PLTVOY510USB	Headset for USB w/Base and Personnocall Software	$189
PLTABT35	Bluetooth Headset & Base Station for Avaya*	$429

* Does not require optional lifter when used with:
2410, 2420; 4610sw, 4620, 4620sw, 4630, 4630sw; 6416D+M, 6424D+

VXi

PROFESSIONAL GRADE BLUETOOTH HEADSET

2 YEAR WARRANTY

- Professional noise canceling microphone blocks road and engine noise.
- Up to 6 hours of talk time. Up to 200 hours standby.
- Includes car charger and A/C adapter.

ROADWARRIOR B150-TK

VXIB150TK	VXi BlueParrott RoadWarrior Bluetooth Headset	$149

Jabra

A PURE DESIGN ATTITUDE!

- Up to 6 hours of talk time
- Up to 200 hours standby

JX 10

JABJX10	Bluetooth Headset	$159

ULTRA COMFORTABLE

NEW!

- Up to 10 hours of talk time
- Up to 250 hours standby

BT5020

JABBT5020	Bluetooth Headset	$89

Bluetooth Adapter

- Up to 8 hours of talk time
- Up to 240 hours standby

A 210

JABA210	2.5mm Bluetooth Adapter	$79

SENNHEISER COMMUNICATIONS

ULTRA LIGHT

NEW!

- Up to 5 hours of talk time
- Up to 100 hours standby

VMX100

SENVMX100	Bluetooth Headset	$119

PLANTRONICS

- One headset for wireless music and conversations
- Noise-isolating earbuds
- Ultra light and comfortable

PLTPULSAR260	Bluetooth Headset	$79

M210C

Headset for Cordless or Cellular 2.5mm Telephones

- Secure fit and quality sound
- Noise canceling microphone
- Stable over-the-head wearing style

PLTM210C	Headset for Cordless Telephones	$24
PLTM114	Headset w/ Volume & Mute Control	$34

M175C

- Ultimate in sound quality with two wearing styles
- Noise canceling microphone

PLTM170	Convertible Headset	$45
PLTM175C	Headset w/ Volume & Mute Control	$55

Jabra / GN

▼GN2000 SERIES

- Two microphone styles: flex boom with noise-canceling or industry's first flexible SoundTube
- Extra-thick, pivoting ear cushions keep you comfortable & focused
- PeakStop™ technology protects against sudden, loud sound spikes

Headsets *for* Amplifiers

GN2010ST	Monaural Headband ST	$89
GN2015ST	Binaural Headband ST	$119
GN2020NC	Monaural Headband NC	$119
GN2025NC	Binaural Headband NC	$145

Direct Plug-ins* *(Amplifiers not required)*

GN2010STD	Monaural Headband ST	$139
GN2015STD	Binaural Headband ST	$169
GN2020NCD	Monaural Headband NC	$169
GN2025NCD	Binaural Headband NC	$195

*with GN1200 Smart Cord

▼GN2100 SERIES

- Elegant and lightweight design
- Choice of sound tube or noise canceling microphone

Headsets *for* Amplifiers

GN2110ST	Monaural Headband ST	$99
GN2115ST	Binaural Headband ST	$130
GN2117ST	Ear hook ST	$109
GN2119ST	Monaural Convertible ST	$139
GN2120NC	Monaural Headband NC	$149
GN2125NC	Binaural Headband NC	$165
GN2127NC	Ear hook NC	$155
GN2129NC	Monaural Convertible* NC	$185

Direct Plug-ins *(Amplifiers not required)*

GN2110STD	Monaural Headband ST	$140
GN2115STD	Binaural Headband ST	$177
GN2117STD	Ear hook ST	$149
GN2119STD	Monaural Convertible ST	$179
GN2120NCD	Monaural Headband NC	$199
GN2125NCD	Binaural Headband NC	$219
GN2127NCD	Ear hook NC	$199
GN2129NCD	Monaural Convertible* NC	$229

*Convertible includes headband & earhook

▼ GN PROFILE SUREFIT (405 Series)

Jabra / GN

- Choose from noise canceling flex or Ultra-noise canceling microphone
- Includes three interchangeable wearing styles - ear loop, ear hook, and headband
- The lightest professional headset available with both style and performance
- Ultimate in personal choice

Headsets *for* Amplifiers

GN405UNC	Headset w/UNC Mic	$160
GN405F	Headset w/NC Mic	$150

Direct Plug-ins *(Amplifiers not required)*

GN405UNCDP	Headset w/UNC Mic	$205
GN405FDP	Headset w/NC Mic	$195

For pricing, see page 12

▼ADDVANTAGE PLUS

- BroadBass™ speakers for great sound quality
- Noise canceling microphone
- Virtually indestructible DuraFlex cable & microphone boom

GNADP-I	Monaural Headset	$119
GNADP-IDP	Headset for direct plug-in	$165
ADP-I+AMP	Headset and AMP	$254
GNADP-II	Binaural Headset	$144
GNADP-IIDP	Headset for direct plug-in	$179
ADP-II+AMP	Headset and AMP	$279

▼STRATUS ULTRA-G

- Extremely lightweight
- Patented adjustable lobe hinge for custom on the ear fit
- Flexible Noise Canceling microphone

GNSULNBL	Monaural Headset	$119
SULN+MPA	Headset & Amp	$254

Jabra / GN

Certain telephones may require an amplifier when using a headset. Other phones have internal amplification circuits but still benefit from the adjustments available when using an amplifier.

GN8000

▼GN8000 MPA

- Universal telephone compatibility
- Advanced hearing protection
- Headset/handset switch
- Sliding volume control & clickless mute
- Online indicator (optional)

▼GN8210 WIDEBAND AMPLIFIER WITH DSP

GN8210

- Reduces background noise on the incoming caller's signal
- Automatically adjusts volume of incoming caller
- Unsurpassed acoustic protection
- Includes headset stand, online indicator and A/C adapter

▼GNAT3

- Plug prong adapter
- Unique 90° bendable housing to minimize space usage
- Acoustic protection against spikes
- Made for phone systems requiring a PJ 327 plug prong interface

GNAT3

GN8000MPA	Amplifier (A/C Adapter optional)	$135
GN8050TCA	Telephone/computer switch	$149
GN8210	Digital Amplifier	$169
GNAT3	Plug prong Adapter	$125
GNAT3M	Adapter with mute	$130
GGN8ACP	GN8000MPA A/C Adapter	$18
GN8000OLI	GN8000 Online Indicator	$25
GN8110USB	USB Adapter w/ GN Quick Disconnect	$99
GN8120USB	USB Adapter for Avaya Soft Phones	$144

SENNHEISER COMMUNICATIONS

▼ CC SERIES

Over-the-head

CC530

Over-the-ear

CC515 CC520 CC550

Top of the line CC-Series Headsets

- Ultra noise canceling microphone
- ActiveGard™ protects from acoustic bursts
- Unique comfort ear and headband pads

SENC515	Executive Monaural Headset	$185
SENC520	Executive Binaural Headset	$185
SENC530	Convertible Headset	$195
SENC550	Elite Binaural Headset	$199

Direct Plug-in cords sold separately $30
Please call for details.

***Sennheiser ActiveGard™*:**
Actively safeguard your hearing.

When you drive you wear a seatbelt, when biking you wear a helmet, why should headset use be different? Acoustic bursts occur from time to time and may potentially damage your hearing. ActiveGard protects you by compressing offending sounds, whereas other systems only clip the peaks in sound.

Superior Sounding SH Headsets

- Ultra lightweight durable headsets
- Noise canceling microphone
- Monaural, Binaural & Convertible models

SENSH310	Ear Hook Headset	$129
SENSH330	Monaural Headset	$129
SENSH340	Convertible Headset	$179
SENSH350	Binaural Headset	$169

Direct Plug-in cords sold separately $30
Please call for details.

▼ SH SERIES

SH310 SH330

SH350

SH340

HEADSETS

▼SUPRA

The Plantronics Supra & Supra Plus headset family delivers excellent quality with either voice tube or noise canceling microphones, in monaural and binaural models.

PLANTRONICS
SOUND INNOVATION™

H61

H51N

H51

H61N

Headsets *for* Amplifiers

PLTH51	Monaural Voice Tube	$95
PLTH51N	Monaural Noise Canceling	$125
PLTH61	Binaural Voice Tube	$125
PLTH61N	Binaural Noice Canceling	$149

Direct Plug-ins *(Amplifiers not required)*

PLTP51	Monaural Voice Tube	$145
PLTP51N	Binaural Voice Tube	$179
PLTP61	Monaural Noice Canceling	$179
PLTP61N	Binaural Noice Canceling	$199

Amplifiers & Adapters

PLTM12	Universal Amplifier	$135
PLTP10	Carbon Two Prong	$129
PLTA10	H-top To Polaris Cable Adapter	$49
PLTDA40	Economy USB Adapter	$55
PLTDA55	USB Adapter with DSP	$139
PLTDA60	USB Adapter w/DSP, Mute & Volume Control	$159
PLTHIC	Avaya HIC Adapter Cable	$49
PLTHIP	Avaya HIP Adapter Cable	$49

▼SUPRAPLUS

H 251N

H 251

H 261

H 261N

Headsets *for* Amplifiers

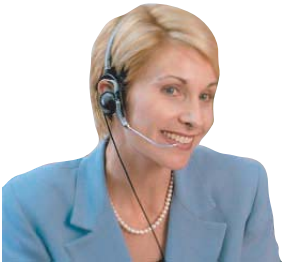
PLTH251	Monaural Voice Tube	$98
PLTH251N	Monaural Noise Canceling	$128
PLTH261	Binaural Voice Tube	$130
PLTH261N	Binaural Noice Canceling	$155

Direct Plug-ins *(Amplifiers not required)*

PLTP251	Monaural Voice Tube	$150
PLTP251N	Monaural Noise Canceling	$185
PLTP261	Binaural Voice Tube	$185
PLTP261N	Binaural Noise Canceling	$199

PLANTRONICS
SOUND INNOVATION™

Advanced ergonomic designs for superior balance, fit and comfort.



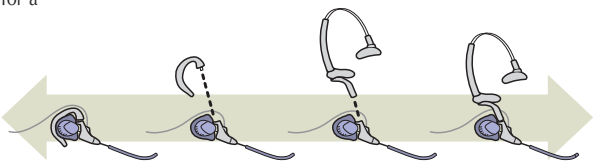
- Over-the-head option for long-term comfort and stability
- Over-the-ear option for quick on/off and unobtrusive usage
- Three different sized earhooks, an adjustable over-the-head headband, and the option of usage on either ear
- Choose from Noise Canceling or Voice Tube Lightweight comfort

Headsets *for* Amplifiers

PLTH151	Over the ear Voice Tube	$125
PLTH161	Headband VT	$125
PLTH171	Convertible VT	$139
PLTH181	Behind the head VT	$125
PLTH151N	Over the ear NC	$149
PLTH161N	Headband NC	$149
PLTH171N	Convertible NC	$165
PLTH181N	Behind the head NC	$149

Over-the-head style: Unique double T-pad headband, so there's never a speaker pad pressing on your ear.
Over-the-ear style: Earloop can be molded for a comfortable fit.

Includes ear hook



Over-the-Head....converts to....Over-the-Ear

Direct Plug-ins *(Amplifiers not required)*

PLTP151	Over the ear Voice Tube	$175
PLTP161	Headband VT	$175
PLTP171	Convertible VT	$189
PLTP181	Behind the head VT	$175
PLTP151N	Over the ear NC	$219
PLTP161N	Headband NC	$219
PLTP171N	Convertible NC	$229
PLTP181N	Behind the head NC	$219

Choice of configuration & excellent sound quality: perfect for the office.

PLANTRONICS SOUND INNOVATION

- Over-the-head option for long-term comfort and stability
- Over-the-ear option for quick on/off and unobtrusive usage
- Choice of ear hook, an adjustable over-the-head headband, and the option of usage on either ear
- Choose from Noise Canceling or Voice Tube
- Lightweight comfort

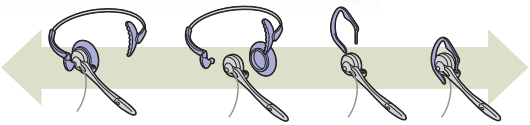
▼DUOSET

Headsets *for* Amplifiers

PLTH141	Monaural Voice Tube	$105
PLTH141N	Monaural Noice Canceling	$125

Direct Plug-ins *(Amplifiers not required)*

PLTP141	Monaural Voice Tube	$149
PLTP141N	Monaural Noice Canceling	$179



Over-the-Head....converts to....Over-the-Ear

For pricing, see page 14

▼MIRAGE

- Lightweight and convenient
- Ergonomically sculpted shape fits comfortably
- Adjustable speaker rests lightly against the ear
- Choose from Noise Canceling or Voice Tube
- Supports SoundGuard®Plus™ and Call Clarity™ technologies for superior sound when used with Plantronics amplifiers

Headsets *for* Amplifiers

PLTH41	Monaural Voice Tube	$109
PLTH41N	Monaural Noice Canceling	$125

Direct Plug-ins *(Amplifiers not required)*

PLTP41	Monaural Voice Tube	$155

Top-of-the-line headsets with premium sound quality.

PLANTRONICS SOUND INNOVATION™

▼ENCORE

The Plantronics Encore headset delivers the very best in sound quality, comfort, and reliability, for call center and office professionals. They set the standard in premium sound quality. A tone control switch lets you select the level of bass and treble that you prefer for a full, rich sound.

Headsets *for* Amplifiers

PLTH91	Monaural Voice Tube	$135
PLTH91N	Monaural Noice Canceling	$159
PLTH101	Binaural Voice Tube	$164
PLTH101N	Binaural Noice Canceling	$185

Direct Plug-ins *(Amplifiers not required)*

PLTP91	Monaural Voice Tube	$189
PLTP91N	Monaural Noice Canceling	$219
PLTP101	Binaural Voice Tube	$219
PLTP101N	Binaural Noice Canceling	$239

▼TRISTAR

- Exceptionally lightweight
- Four user-selectable earbuds
- Discreet, lightweight fit
- Can be worn on either ear
- Choose from Noise Canceling or Voice Tube

Headsets *for* Amplifiers

PLTH81	Monaural Voice Tube	$135
PLTH81N	Monaural Noice Canceling	$159

Direct Plug-ins *(Amplifiers not required)*

PLTP81	Monaural Voice Tube	$189
PLTP81N	Monaural Noice Canceling	$219

VXI TUFFSET SERIES

Professional quality headset systems for standard and IP phone systems

VXI's TuffSet headset systems deliver durability, all-day comfort, excellent sound quality, and an unconditional two-year warranty.

TUFFSET 20

TUFFSET 10

Noise Attenuating
TUFFSET 15

Noise Attenuating
TUFFSET 25

TUFFSET 37

Headsets *for* Amplifiers

VXITS10	TuffSet 10 Monaural Headset	$125
VXITS20	TuffSet 20 Binaural Headset	$155
VXITS15	TuffSet 15 Noise Attenuating	$295
VXITS25	TuffSet 25 Noise Attenuating	$329
VXITS37	TuffSet 37 Convertible Headset	$125

Direct Plug-ins

VXITS10P	TuffSet 10 Monaural Headset	$149
VXITS20P	TuffSet 20 Binaural Headset	$179
VXITS15P	TuffSet 15 Noise Attenuating	$319
VXITS25P	TuffSet 25 Noise Attenuating	$353
VXITS37P	TuffSet 37 Convertible Headset	$149

Ask us about compatibility.

Amplifiers & Adapters

VXITSEV	Everon Multi-Purpose	$129
VXITSPL	Powerline Multi-Purpose*	$135
VXITSCON	Console Plug Prong for VXI	$125
VXIUSBPOD	USB Pod	$59
VXIUSBT	USB Lower Cord for VXI	$49

*Batteries/Power Supply not required.

CONSOLE

USB CORD

PASSPORT

VXI

Professional quality headset systems that meet or exceed the competition at a better price. The Passport series is virtually indestructible; it is built from space-age Xenon plastics.

Passport 10V, 10P, 10G
monaural, noise canceling

Passport 20V, 20P, 20G
binaural, noise canceling

Passport 37V, 37P, 37G
convertible, noise canceling

Have an existing GN Netcom or Plantronics Amplifier and need a replacement headset? Get a VXI Passport headset instead.

Headsets *for* Amplifiers

VXIP10P	Passport 10 for Plantronics	$119
VXIP10G	Passport 10 for GN Netcom	$119
VXIP10V	Passport 10 for VXI	$119
VXIP20P	Passport 20 for Plantronics	$149
VXIP20G	Passport 20 for GN Netcom	$149
VXIP20V	Passport 20 for VXI	$149
VXIP37P	Passport 37 for Plantronics	$129
VXIP37G	Passport 37 for GN Netcom	$129
VXIP37V	Passport 37 for VXI	$129

2 YEAR *Unconditional* WARRANTY

Available with a Plantronics® compatible quick disconnect.

Available with a GN Netcom® compatible quick disconnect.

Available with a VXI compatible quick disconnect.

Passport Amplifiers & Adapters

VXICONP	Console Plug Prong for Plantronics	$119
VXICONG	Console Plug Prong for GN Netcom	$119
VXIUSBTP	USB Lower Cord for Plantronics	$49
VXIUSBTG	USB Lower Cord for GN Netcom	$49

Direct Connect Amplifiers & Adapters

VXIAVX	AVX Adapter For Avaya Phones	$49
VXIHGT	HGT Cord For Digital Phones	$49
VXIILC	Inline Carbon Amp For Carbon Phones	$49

TITAN

All day comfort & long-term durability

Designed for long-term comfort and durability, the Armor Titan is excellent for heavy telephone usage and daily call center abuse. It features advanced sound reception and high quality noise canceling capabilities. With all this technology, the Titan remains the toughest headset in the Armor lineup.

- Specifically designed for heavy call center use
- Superior noise canceling virtually eliminates background noise
- Armor Quick Disconnect with inline mute button
- Soft ear cushions for additional support

Headsets *for* Amplifiers

ART101N	Monaural Noise Canceling	$109
ART201N	Binaural Noise Canceling	$119

Direct Plug-ins *(Amplifiers not required)*

ART102N	Monaural Noise Canceling	$129
ART202N	Binaural Noise Canceling	$139

ART201N

ART101N

GEMINI

Armor`s most customizable headset

- Over-the-head or behind-the-neck wearing
- Noise canceling microphone reduces background noise
- Quick Disconnect with inline mute button
- Lightweight yet extremely durable

Headsets *for* Amplifiers

ARG101N	Monaural Noise Canceling	$109
ARG201N	Binaural Noise Canceling	$119

Direct Plug-ins *(Amplifiers not required)*

ARG102N	Monaural Noise Canceling	$129
ARG202N	Binaural Noise Canceling	$139

AMPLIFIERS

AR1000A	Multipurpose Amplifier	$119
AR327	Two Prong Adapter	$119

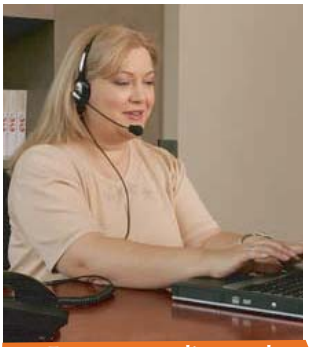
AR1000A

AR327

ARG101N

ARG201N

▼ PREMIER



European styling and ergonomic design

The Armor Premier headset family sets new standards in all-day comfort and style for connected professionals. Its unique design provides enhanced audio quality with a wider frequency response. It features European-inspired ergonomically enhanced speaker design and is shaped to fit the contour of the ear for a better, more natural fit.

- European-inspired styling & ergonomic design
- Pivoting speakers for maximum comfort
- Choice of discreet voice tube or superior noise canceling microphone
- Armor Quick Disconnect with inline mute button

Headsets *for* Amplifiers

ARP101	Monaural Voice Tube	$99
ARP101N	Monaural Noise Canceling	$109
ARP201	Binaural Voice Tube	$109
ARP201N	Binaural Noise Canceling	$119

Direct Plug-ins *(Amplifiers not required)*

ARP102	Monaural Voice Tube	$119
ARP102N	Monaural Noise Canceling	$129
ARP202	Binaural Voice Tube	$129
ARP202N	Binaural Noise Canceling	$139

▼ SILHOUETTE

- Ultimate in personal comfort with two headset wearing styles
- Superior noise canceling microphone effectively reduces background noise

Headsets *for* Amplifiers

ARS101N	Monaural Noise Canceling	$109

Direct Plug-ins *(Amplifiers not required)*

ARS102N	Monaural Noise Canceling	$129

Get the Armor AR1000A amplifier $119

Universal telephone compatibility, receive and transmit volume control, and handset-headset selector switch

$79

The Armor Online Indicator lets everyone around you know that you're busy on a call. It features line plus voice activation and a headset-handset switch.

Record calls automatically on your computer!!

- Record from phone lines, voice mail, handsets, radios and microphones
- Connect to an outside line and all extensions are recorded
- Automatic operation with voice activated recording or manual mode
- Miss something important? Replay calls instantly, e-mail them, copy them without quality loss and back them up with your computer
- Easily access organized recordings on a local hard disk or network server

▼ USB Recorder

- Record any telephone or room conversation to your computer
- The USB Recorder does what expensive systems do for a fraction of the cost
- Learn, change, improve by listening to your recordings
- Real proof at your fingertips
- No tapes, no batteries, maintenance free
- Built in mic for room recording

USBR	USB Recorder	$189

▼ Digital Personal Logger

- Small Office / Home Office (SOHO)
- Court Reporting or Legal Proceedings
- Financial and Securities employees
- Telemarketing monitoring
- Institutional applications

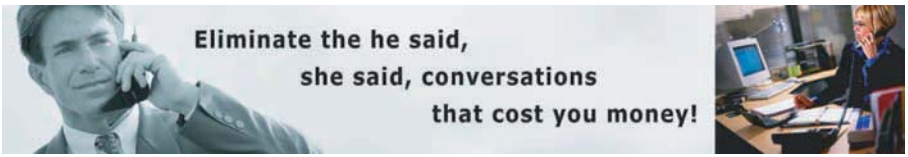
DPL	Digital Personal Logger	$119

▼ Armor Telecorder TLC Series

- Voice activation allows unattended monitoring
- 12 hours of recording on a standard C-120 audio cassette
- Document and playback important telephone conversations
- Enables you to concentrate on the conversation and not worry about writing down notes
- Never be left guessing exactly what was said
- Great for training new employees

TLC - 1	Records all calls on a specific line, plugs directly into any jack.	$189
TLC - 2	Popular for training and monitoring; recording jack plugs directly into telephone headset port.	$199

Advanced Voice and Screen Recording



At Last...
Affordable server-based line tap solutions

- Ideal for mission critical liability recordings for public safety, financial services, and customer contact and training centers
- Works with all business telephone systems
- Monitor agents live from any place on the earth!
- Secure, tamper-proof, back-room installation no messy handset/PC connections
- Listen to agents live through your network (supervise-observe)
- Sequential screen capture
- VoiceGate instant messaging

- Record always or on demand - email conversation as .WAV files
- Automatically archive up to 700 hours of conversations on a single DVD
- View all telephone set and desktop activity from any networked administrator's console
- Capture CTI information:
  - Name
  - Start / end time
  - Date
  - Comments
  - Caller ID
  - Set Display
- Modular expansion - priced right for the growing business!

For Details Call Us Today

by VoiceGate

Model may not be exactly as shown.

KONFTEL

OmniSound - for crystal clear sound: Talk and move freely about the room without any irritating sound clipping, damping or echoes. OmniSound, with its full duplex ultra-sensitive microphone and 360 degree sound reproduction, provides exceptional sound transmission to fill the room.

Trim Button: All conference phones take approximately 30 seconds to automatically adjust to minute sound changes in a room's environment. Konftel's unique trim button allows users to instantly adjust to these changes.

Connects directly to your office phone: The Konftel 50 and Konftel 60W are the only conference phones on the market that allow you to connect directly to any digital phone set without an adapter **(Nortel, Avaya, Cisco, etc)**. You no longer need a separate analog phone line or expensive adapter - just plug the unit into any office phone.

Compatible with:

AVAYA Official Partner

NORTEL NETWORKS

Cisco Systems

MITEL

Konftel versus Polycom Comparison Chart

	FULL DUPLEX	360 COVERAGE	ECHO CANCELLATION	ANALOG LINE	DISPLAY	LCD w/BACKLIGHT	SPEED MEMORY DIAL	PHONEBOOK, DATE, TIME	FLASH BUTTON	BLUETOOTH COMPATIBLE	RECORDER OUTPUT	EXPANDABLE	CONNECTS TO PBX	CONNECTS TO CELLULAR	CONNECTS TO PC/MAC	WARRANTY	PRICE
KONFTEL 50	●	●	●										●	●	●	2	$459
KONFTEL 100	●	●	●	●									●	●	●	2	$459
KONFTEL 60W	●	●	●							●		●	●	●	●	2	$619
KONFTEL 200	●	●	●	●	●	●	●	●	●		●	●				2	$619
SOUNDSTATION 2 BASIC	●	●		●					●		●			●		1	$560
SOUNDSTATION 2 EXP	●	●		●	●	●			●		●	●		●		1	$785

KONFTEL

KONFTEL 50

- Portable unit: simple to connect and use
- Connects to most system phones, mobile phones and computers
- Keypad with volume, mute and trimming buttons
- Up to 300 sq ft coverage

Alcatel OmniPCX Enterprise

Avaya COMPLIANT TESTED DeveloperConnection Program

Approved Partner HiPath Technology SIEMENS

KONFTEL 60W

Bluetooth

- Portable unit-simple to connect and use
- Connects to most system phones, mobile phones and computers
- Up to 750 sq ft with expandable microphones (optional)
- Connects wirelessly to equipment with Bluetooth® technology

$619

KONFTEL 100

- Portable unit-simple to connect and use
- Connects directly to an analog line (PSTN)
- Keypad with redial button, F-button for multi-party calls control and a mute button
- Conference button for speed dialing

$459

up to 300 sq ft

KONFTEL 200

- Sophisticated unit, simple to connect and use
- Connects directly to an analog line (PSTN)
- Large Illuminated display
- User-friendly menu system
- Keypad &Tape recorder output
- Up to 750 sq ft with expandable mics (optional)
- Remote control (optional)

$619

up to 750 sq ft

KT200EX with mics $849

KT60WMIC	Konftel 60W Expansion Mics	$239
KTEM	Konftel 200 Expansion Mics	$239
KTRC	Konftel 200 Remote Control	$109
KTCASE	Soft Carrying Case	$119
KTUSB	Konftel USB Adapter for KT50/KT60W	$119

5 year Warranty*

skype Compatible

*Valid only on catalog pricing, call for details.

POLYCOM®

Founded in 1990, Polycom makes the world's most popular conference phones, with nearly 2 million in use today. There are Polycom phones available to fit every need, from desktops and small offices to large conference rooms. Explore our lineup of conference room, desktop, and wireless solutions.

The New Standard for Everyday Conferencing:

- 360° microphone coverage with intelligent mixing
- Ideal for small to medium sized conference rooms

SOUNDSTATION 2

PLY2ND	Basic non expandable no display	$560
PLYS2	Basic non expandable w/ display	$670
PLYS2X	Expandable with display	$785
NORACU	Expandable with display for Norstar	$795
PLYS2EX	Expandable w/ display & mics	$985
PLYS2MIC	Expansion mics	$225

Remarkable Voice Quality and Wireless Freedom:

- Uses 2.4GHz Wireless technology for up to 150 feet of range
- Up to 24 hours of talk time (EX Version)

SOUNDSTATION 2 WIRELESS

PLYSW2	Non expandable with display	$785
PLYSW2X	Expandable w/ display	$995
PLYSW2EX	Expandable with display & mics	$1195
PLYSW2MIC	Expansion mics	$225
PLY2XA	Expandable with display for Avaya	$998
PLYS2X	Expandable with display for Nortel PBX	$1049

Revolutionary Voice Quality and Clarity:

SOUNDSTATION VTX 1000

- Speak naturally from 2 feet to 20 feet away
- World's first high-fidelity, wideband conference phone

PLYVTXBASE	Base Unit only	$1455
PLYVTEX	Base unit & expansion mics	$1685
PLYVTEXS	Base unit, expansion mics, subwoofer	$1995
PLYVTXMIC	Expansion mics for VTX	$335

Polycom is a leading independent supplier of standards based award winning IP telephones.

POLYCOM®

The SoundPoint IP systems provide a powerful, yet flexible IP communications solution, delivering excellent voice quality.

- Multiple call and flexible line appearances
- HTTPS secure provisioning
- Presence
- Custom ring tones
- Local conferencing
- New HD Voice technology

PLYSPIP650

HDvoice

Expansion Module

PLYSPIP6EX

PLYSPIP301

PLYSPIP330

PLYSPIP601

PLYSPIP650	6-Line 42-Keys 2x Ethernet 320x160 Graphical LCD PoE HD Voice	$429
PLYSPIP550	4-Line 40-Keys 2x Ethernet 320x160 Graphical LCD PoE HD Voice	$299
PLYSPIP601	6-Line 42-Keys 2x Ethernet 320x160 Graphical LCD	$389
PLYSPIP501	3-Line 37-Keys 2x Ethernet 160x80 Graphical LCD	$269
PLYSPIP430	2-Line 32-Keys 2x Ethernet 132x46 Graphical LCD PoE	$229
PLYSPIP330	2-Line 30-Keys 2x Ethernet 102x33 Graphical LCD PoE	$249
PLYSPIP320	2-Line 30-Keys 1x Ethernet 102x33 Graphical LCD PoE	$229
PLYSPIP301	2-Line 32-Keys 2x Ethernet 4-Line LCD	$189
PLYSPIP6EX	6-Line 14-Keys 160x320 Graphical LCD Expansion for IP650 / IP601	$149
PLYSPPOE	Power over Ethernet Adapter for SoundPoint	$49

AASTRA

IP Phones

Aastra offers a full range of open-standard VoIP telephones, traditional digital and analog telephone terminals, wireless handsets and IP systems and gateways.

480i CT IP Phone w/ cordless handset

AAS53i

AAS57I with AAS560M and AAS536M

AA9133i

AAS57ICT	9-Line 40-Keys 17-LED 2x Ethernet 144x128 Graphical LCD PoE With 2.4GHz Cordless Handset	$479
AAS57I	9-Line 40-Keys 17-LED 2x Ethernet 144x128 Graphical LCD PoE	$329
AAS55I	9-Line 40-Keys 17-LED 2x Ethernet 144x75 Graphical LCD PoE	$299
AAS53I	9-Line 33-Keys 13-LED 2x Ethernet 3-Line LCD	$219
AAS560M	23-Keys 23-LED 144x128 Graphical LCD Expansion for 57i	$229
AAS536M	36-Keys 36-LED Expansion for 57i & 55i	$179
AAS480ICT	9-Line 37-Keys 7-LED 2x Ethernet 8-Line LCD PoE With 2.4GHz Cordless Handset	$419
AAS480I	9-Line 37-Keys 7-LED 2x Ethernet 8-Line LCD PoE	$269
AAS9133I	9-Line 40-Keys 4-LED 2x Ethernet 3-Line LCD PoE	$199
AAS9112I	1-Line 33-Keys 1-LED 1x Ethernet 3-Line LCD	$135

Business Phones

- Speakerphone
- with mute
- Seven programmable memory keys
  Message waiting indicator

AA9116

AA9110	Single Line Phone w/o Display	$49
AA9116	Single Line Phone w/ Display	$69
AA9120	Two Line Phone w/ Display	$129

- 3x16 adjustable
- backlit display
- Two line telephone with speakerphone
  100 name and number directory/call log

AA9417

AA9316	Single Line Telephone	$219
AA9417	Two Line Telephone	$269

snom VoIP phones

With over ten years of experience in the VoIP industry, Snom continues to pioneer, develop and manufacture high-quality Linux-based SIP telephones, supporting most audio codecs and security standards. Features include built-in support for 3-way conference bridge and 802.3af Power over Ethernet (PoE). The combination with devices from Cisco, Siemens or Microsoft guarantees you the greatest possible independence.

SNOM370

Expansion Module

SNOM360EX

SNOM370	12-Line 47-Keys 13-LED 2x Ethernet 240x128 Graphical LCD	$299
SNOM360	12-Line 47-Keys 13-LED 2x Ethernet 128x64 Graphical LCD	$249
SNOM320	12-Line 47-Keys 13-LED 2x Ethernet 2x24 Display	$199
SNOM300	4-Line 27-Keys 7-LED 2x Ethernet 2x16 Display	$119
SNOM360EX	42-Keys 42-LED Expansion Module for Snom 320 / 360 / 370	$139

LINKSYS®
A Division of Cisco Systems, Inc.

Stylish and functional in design, the Linksys VoIP telephones offer unparalleled features, value, and support. Linksys VoIP telephones offer features such as 802.3af PoE support, high resolution display, speakerphone, and headset port.
All Linksys VoIP telephones have been tested to ensure comprehensive interoperability with equipment from VoIP infrastructure leaders.

LNKSPA942

Expansion Module
LNKSSPA 932

LNKSPA962

LNKSPA962	6-Line 2x Ethernet Graphical LCD PoE Support	$299
LNKSPA942	4-Line 2x Ethernet Graphical LCD PoE Support	$159
LNKSPA941	4-Line 1x Ethernet Graphical LCD	$129
LNKSPA922	1-Line 2x Ethernet Graphical LCD PoE Support	$129
LNKSPA921	1-Line 1x Ethernet Graphical LCD	$109
LNKSPA901	1-Line 1x Ethernet No LCD	$79
LNKSPA932	32-Button Attendant Console for SPA962	$89
LNKPOE55	5-volt Power Over Ethernet Splitter	$29

PLANTRONICS
SOUND INNOVATION™

Plantronics .Audio 910

The ultimate plug-and-play headset for Bluetooth® communications

- Effortlessly manage your Bluetooth® devices with Multipoint technology
- Taking wireless online: plug-and-play convenience for PC-based softphones

PLTAU910	Headset with Bluetooth USB Dongle	$129

Plantronics CS50 USB

Introducing the first wireless headset for VoIP applications with remote answering capability and ring detection. The CS50-USB offers superior sound, stylish design, and hands-free convenience.

PLTCS50USB	Wireless USB Headset	$359

Plantronics DSP Headsets

- DSP technology for unmatched audio quality
- Noise canceling microphone
- Convenient in-line mute and volume control

PLTDSP400	Foldable USB DSP Headset	$139
PLTAU750DSP	DSP USB Headset	$189

Digital / USB

PLTAU610	.Audio 610 Monaural	$44
PLTAU625	.Audio 625 Binaural	$47
PLTAU645	.Audio 645 Behind-the-head	$54
PLTDU650	.Audio 650 Open-ear	$65

Analog / 3.5mm

PLTAU310	.Audio 310 Monaural	$19
PLTAU325	.Audio 325 Binaural	$22
PLTAU345	.Audio 345 Behind-the-head	$29
PLTAU350	.Audio 350 Studio Headset	$33
PLTAU365	.Audio 365 Closed-ear	$44
PLTAU370	.Audio 370 Open-ear	$54
PLTAU770	.Audio 770 3D Surround Sound	$69

Gaming / Music Headsets

▼ Jabra GN9330 USB Headset

Jabra / GN

- Up to 200 feet of wireless freedom
- WiFi-friendly 1.9 GHz frequency with DECT 6.0 wireless technology
- Revolutionary wideband sound quality for IP telephony
- Up to 6 hours talk time without recharging
- Noise-canceling microphone for reduced background noise
- Digital encryption for secure conversations
- Stylish and lightweight, at less than 1 oz
- Two wearing styles included: headband and earhook
- Exceptional ease of setup and use

GN9330USB

GN9330USB	1.9GHz Wireless Computer (USB) Headset System	$294
GN9350	* GN9350 (See Page 6)	$389

▼ Jabra Bluetooth Hub

- Connection to desk phone and Bluetooth mobile phone
- Developed for people who work both in the office and in the field
- The Bluetooth hub is compatible with most corded desk phones

JX10 HUB

JABJX10HUB	Bluetooth Headset with Bluetooth Hub	* New Product

* Call for details

▼ Jabra 3.5mm Headsets

GN 503USB

GN 501SC

- In-line volume & mute control
- 40mm speakers for deep bass response (GN 503 only)

GN501SC	3.5 mm Stereo Headset	$29
GN503SC	3.5 mm Premium Headset	$35
GN503USB	USB Premium Headset	$69

▼ USB Bluetooth Adapter

- Bluetooth enable your PC
- Bluetooth 2.0 EDR, A2DP, AVRCP
- Class 1 Bluetooth
- Range up to 100m (330 ft.)

A 320S

JABA320S	USB Bluetooth Adapter	$49

Already have a GN Headset?

GN8110USB	USB Adapter w GN QD	$99
GN8120USB*	USB Adapter w Avaya Soft Phones	$144
GN8110MOD	USB to RJ9 Adapter for 9120	$89

*8120 for Avaya Soft Phones

SENNHEISER COMMUNICATIONS

▼ Travel Telephony Headset

- Choice of wearing on left or right ear
- 2x 3.5mm connectors for PC
- Detachable 2.5mm mobile phone connector

SENPC111	Over-the-ear Monaural	$25
SENPC121	In-ear Monaural	$35

▼ Computer / VoIP Headset

- Noise canceling microphone w/ windscreen
- Comfortable and rugged

SENPC20	Analog 3.5mm Monaural	$29
SENPC25USB	USB Monaural w/ Digital Volume Control	$79
SENPC30	Analog 3.5mm Binaural	$35
SENPC35USB	USB Binaural w/ Digital Volume Control	$89

▼ Music / Gaming Headset

- Noise canceling microphone
- In-line volume control
- 2x 3.5mm connectors

SENPC131	Stereo Headset with Headband	$46
SENPC141	Stereo Headset with Neckband	$56
SENPC151	Stereo Gaming Headset with X-large Ear-pads	$79
SENPC161	Stereo Gaming Headset with XX-large Ear-pads and Windscreen	$119

▼ USB 3D Headset

- 3D surround sound
- Noise canceling microphone
- In-line volume control
- Microphone windscreen & cable wind-up clip included

SENPC136USB	USB Headset with Headband	$135
SENPC146USB	USB Headset with Neckband	$139
SENPC156USB	USB Headset w/ X-large Ear-pads	$159
SENPC166USB	USB Headset w/ XX-large Ear-pads	$179

▼ VXI BlueParrott TalkPro B1000-GTX Headset System

- Speech recognition quality noise canceling microphone
- Talk time up to 6 hours. Standby time up to 100 hours
- 128 Bit digital encryption provides airtight security
- Stable fit and long wearing comfort
- Up to 75 ft. range with the B1000-GTX base
- Volume, on/off, pairing and mute
- Headset also links to Bluetooth cellular phones

VXIB1000GTX	USB Bluetooth Headset System	$289

▼ VXI Computer (VoIP) & Voice Presentation Headsets

- Superior Gentex noise canceling microphone for higher accuracy with speech recognition
- In-line microphone mute, receive volume control, quick disconnect and clothing clip
- Virtually indestructible, highly flexible, gooseneck boom

VXIPTPROM1	VXI TalkPro MAX Monaural	$109
VXIPTPROM2	VXI TalkPro MAX II Binaural	$119
VXITPUSB100	VXI TalkPro USB 100	$139
VXITPUSB200	VXI TalkPro USB 200	$149
VXIUSBPOD	VXI USB POD	$59

2 YEAR *Unconditional* WARRANTY

▼ VXI USB Passport

The USB Passport converts your existing Plantronics, GN/Jabra, and VXI headsets for USB applications.

VXIUSBTP	USB Lower Cord for Plantronics	$49
VXIUSBTG	USB Lower Cord for GN/Jabra	$49
VXIUSBT	USB Lower Cord for VXI	$49

Available with a Plantronics® compatible quick disconnect.

Available with a GN Netcom® compatible quick disconnect.

Available with a VXI compatible quick disconnect.

OMNIGUARD

Q: Is Your Desk Dirtier Than Your Toilet?

A: Germs in the workplace lead to sick days and reduced productivity. An average work desk has 400 times more germs than your toilet. "One good way to kill bacteria and help stop the spread of germs is to regularly clean your workspace. During the study, we found that using disinfecting wipes can dramatically reduce that number and therefore help reduce your chances of illness", as quoted by a leading microbiologist, who carried out the research.

THE TOP FIVE MOST GERM CONTAMINATED SPOTS

1. TELEPHONE
2. DESKTOP
3. WATER FOUNTAIN HANDLE
4. MICROWAVE DOOR HANDLE
5. KEYBOARD

DID YOU KNOW...

Alcohol and ammonia have been removed from many consumer products? They are considered hazardous chemicals and have been removed from the OHSA (Occupational Health & Safety Association) list. Research has found that repeated exposure to the chemicals leads to headaches, blurred vision and nausea. These chemicals can also cause damage to TV's, monitors, electronics and dry out plastics on headsets and telephones.

▼ OmniGuard UltraWipes

OmniGuard Antibacterial Wipes clean, disinfect, and protect your home and office electronics.

- Effectively eliminates traces of bacteria, as well as staphylococcus and influenza
- Works on all your office surfaces including keyboards, mice, telephones, headsets, and desktops
- Safe to use on all hard top surfaces including finished wood, glass and metals
- 100 wipes

OMNIUW UltraWipes Surface Disinfectant $15

▼ OmniGuard UltraView

OmniGuard Ultraview cleans, disinfects and protects modern displays using a revolutionary alcohol–free solution.

- Ultra–fine spray cleans dust, dirt and residue without streaking or staining displays
- Revolutionary alcohol–free formula is safe on CRT monitors, LCD displays, notebook displays, and home theatre HDTVs
- Antibacterial agent kills microbes and disinfects display while it cleans

Ammonia & Alcohol Free

OMNIUV UltraView Screen Cleaner $19

SENSORY COMMUNICATIONS

Specially designed and recommended for those with hearing and/or visual impairments

Freedom

Chorus

- Large backlit numeric keypad
- 3 programmable emergency speed dial buttons
- Boost receiver volume up to 8 times louder (50dB)
- Tone selector for adjusting sound clarity to help distinguish words
- Increase ringer volume by up to 95dB - 3 times louder than usual
- Super bright LED ring flasher signals incoming calls
- High quality full duplex speakerphone for hands-free conversation
- Hearing aid compatible handset

2-YEAR WARRANTY

SNSCHO	Sensory Chorus Big Button Amplified Telephone	$159
SNSFRE	Sensory Freedom Amplified Telephone with LCD Display	$189

In-Line Amplifier

- Increases incoming voice up to 100 times (40 dB)
- Compact and portable
- Compatible with most home and office phones
- Tone selector amplifies selective frequencies for optimum speech clarity
- Battery included

SPAM30	30dB In-line Amplifier	$45
SPAM40	40dB In-line Amplifier	$65

Telephone Ringer

- Adjustable extra loud ringer (95+ dB)
- Bright visual ring flasher
- Choice of four ringing patterns
- Extended variable ringing tone
- AC powered with battery back up

SPSR2	Telephone Ringer	$89

PLANTRONICS
SOUND INNOVATION™

- Ultra-compact dial pad fits in the palm of your hand
- Improve your productivity from up to 300 feet away
- Noise canceling microphone eliminates annoying background noise
- 5.5 hours talk time, 10-day standby
- Unique boom-mounted flashing light lets others know you're on the phone
- 2-in-1 Convertible headset: Over-the-Head stability or Over-the-Ear convenience

CT 12

T10

- Headset telephone
- Single line analog phone
- Convertible headset for Over-the-Ear and Over-the-Head
- Noise canceling microphone

S12

- Requires analog or digital telephone
- Convertible headset
- Noise canceling microphone

T20

- Headset telephone
- Dual line analog phone
- Convertible headset for Over-the-Ear and Over-the-Head
- Noise canceling microphone

PLTCT12	Wireless Headset Telephone	$169
PLTT10	Single Line Telephone Headset System	$135
PLTT20	Two Line Telephone Headset System	$159
PLTS12	Budget Headset System	$149

GN 4150 TELEPHONE HEADSET SYSTEM

GN 4150

- Headset & Amplifier solution
- Battery Powered
- Bass & treble adjustments
- Connects to desk phones, PCs and mobile phones
- Noise canceling headset

Jabra / GN

GN 4170 HEADSET TELEPHONE SYSTEM

GN 4170

- Single line analog headset telephone
- Fax/modem pass-through
- Programmable memory dial keys
- Noise canceling headset

GN4150	Headset & Amplifier	$133
GN4170	Headset Telephone	$145

SOHO EXECUTIVE HEADSET TELEPHONE

- Single line analog telephone
- Noise canceling headset with flexible boom arm
- Visual phone hook and caller ID on large LED screen
- In-line mute & volume control
- Integrated headset hanger

ARHT 200

ARMOR Headsets Inc.

HEADSET TELEPHONE

ARHT100

- Durable telephone dial pad
- Redial and Flash key
- Volume control and mute
- Noise canceling headset with flexible boom arm
- Single line analog phone

ARHT200	Armor SOHO Executive Headset Telephone	$129
ARHT100	Armor Headset and Dial Pad Solution	$119

EnGenius™

Longest range cordless phone system and 2-way radio for business and home

DuraFon 1X
Single Line

- Netlink WiFi phones available to integrate your WLAN
- Multiple ports and lines
- PBX Function Keys

Base Unit & 1 Headset $859
Additional Handset $499

DuraFon 4X
Four Line

Base Unit & 1 Headset $1399
Additional Handset $589

up to 12 floors
HOTELS OR OFFICE BUILDINGS

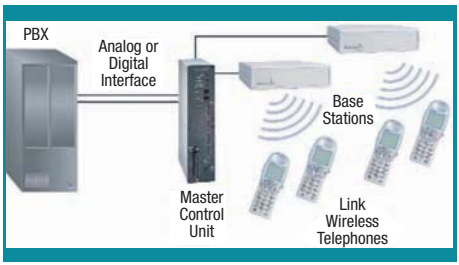
up to 250,000 sq.ft.
WAREHOUSES OR MANUFACTURING PLANTS

up to 3,000 acres
OPEN SPACE LIKE FARMS OR RANCHES

WAREHOUSING | IT/SECURITY | AGRICULTURE | SCHOOLS | RETAIL/GROCERY

POLYCOM® / SpectraLink

LINK 6020 WIRELESS TELEPHONE



- Seamless integration with the best-selling digital telephone systems
- Integrated text messaging with email, paging, and other business systems
- Push-to-talk capability for instantaneous group calls
- Unified, scalable architecture that grows with your business
- Advanced digital radio technology that provides consistent, high-quality communication
- Lightweight Wireless Telephones designed specifically for a range of work environments
- Unlicensed frequency eliminates airtime charges

CALL FOR MORE DETAILS

TELEPHONES/CABINETS/CARDS

Cost effective solutions for upgrading & expanding your telephone system

TELEPHONES

Telephones

- Fully tested & Inspected
- Electronic trouble shooting by certified technicians
- New handset & line cords
- Boxed and labeled for easy storage

Cabinets & Cards

Voice Mail

NORTEL NETWORKS · AVAYA · CISCO SYSTEMS · MITEL · AASTRA · Panasonic · NEC · TOSHIBA

and more...

100% GUARANTEED for 1 YEAR

CALL FOR SPECIFIC PARTS & PRICING TODAY!!!

NEW SYSTEM PACKAGES

Norstar Compact ICS
4 Phones + **4** Lines
+ Voice Mail
starting at **$59/mth***

TRADE IN

Always buying
old equipment
$$$$$$$$$$
E-mail particulars

All logos are trademarks of their respective owners.
**Call for more details.*

Repairs for Out-of-Warranty Headsets from:

- VXI
- Armor
- Sennheiser
- Plantronics
- GN Netcom
- ACS
- Unex
- Aries
- Avaya
- Liberation

Our 7 Point Inspection

includes bench testing of the following:

- Connectors for proper contacts
- Cords for faulty wiring
- Microphones for sound quality
- Microphone boom arm stability
- Plastic components for possible cracks
- Batteries and patch cords
- Final bench test and calibration

Our Fee Structure is as follows:

- There is a minimum $20 charge for minor repairs per item
- For major repairs there is a minimum flat fee per manufacturer*
- If your headset or amplifier is beyond economical repair, we will give you a credit towards the purchase of a new headset

24 HOUR
Turnaround on most models

Manufacturer	Per Item
Plantronics H41/51/61/141	$48
Plantronics H81/91/101	$56
Plantronics H151/161/171/181	$56
Plantronics M10/12	$48
GN Netcom Headset / Amp	$48
VXI Headset / Amp	$48
Armor Headset / Amp	$39
ACS/Unex Headset / Amp	$48
Wireless Headsets	CALL

We know how vital your headset is! We'll return it ASAP. "The Headset Doctor." will save you time and money with our Complete Headset Management Program*

REFURBS - OPEN BOX - RENTALS

"Like New" at a fraction of the price!
Unused Headsets in Open Boxes
Refurbished Headsets with 1 Year Warranty

Plus! Trade in your old headsets for cash value towards your next purchase!

TRADE IN YOUR OLD HEADSET!

**Designed for large call centers. Call for details.*

REPAIRS

...Old, dirty, broken telephones can look and work like new for less than the cost of buying a replacement telephone.

Repairs Include:
- Electronic troubleshooting by certified technicians
- New handset and line cords
- Boxed and labeled for easy storage
- Cleaning
- 1 year warranty

Cleaning includes:
- Removing all ink, dirt & stickers
- Sanitizing all plastic parts
- New handset and line cords
- Boxed and labeled for storage

From $25 - $45

MODEL	REPAIRS
Norstar T/M 7xxx	$80
Meridian M2xxx	$80
Meridian M3901	$70
Meridian M3902	$99
Meridian M3903/4/5	$109
Centrex M5xxx	$120
Isotec	$90
Toshiba	$80
Vantage	$70
Tie 12XXX--872 XXX	$70
Tie 60xxx--645x	$45
Lucent/Avaya	$70
Superset I & II	$45
Superset III & IV	$88
Superset: 420/430/4015/4025/4150	$99
Trillium Talk to - Panther	$66
Attendant Consoles	$110

BEFORE

AFTER

TELECONFERENCING
Inhouse repairs starting from $75. Call for details.

OTHER SETS:	
SpectraLink	from $349
EnGenius	$199

Painting includes:
- Recoating with a special paint which restores the "new" look and guarantees no more yellowing
- Boxed and labeled for easy storage
- Lifetime warranty against chipping
- Colour change available to match your office decor
- A surcharge of $6.00 per unit is added for any colour change

Only $49

Any Repaired Telephone can be painted for an additional $25

Call for pricing for unlisted telephone models
Advanced Replacement telephones are sometimes available.

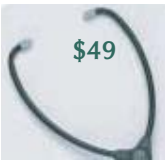
TRANSCRIBER HEADPHONES

DDC 4 Prong
DDC 2.5mm
(Select your connection as shown)

"U" Shape Head 230

"V" Shape Head 233

Walkman Style Head 236



Stethoscope Style Head 232

Identify Manufacturer when ordering Dictaphone | Philips | Olympus | Sanyo

Alkaline Batteries

AA Battery	$0.89
AAA Batttery	$1.10
C Battery	$1.69
D Battery	$1.99
9V Battery	$3.49

AC Power Adapters

Wireless Replacement Batteries

GN 9120 Battery Kit	$39
GN Ellipse AAA Batttery	$99
GN 9050 Battery	$80
Plantronics CS50/CS55 Battery	$35
Plantronics CA/CS/CT 10 Battery	$49
Sennheiser BW900 Battery	$45

A: Armor AR100ACP	$15
B: Plantronics PLTACP	$18
C: VXI VXIACP	$18
Di: GN Netcom GNMPA2	$18
Dii: GN Netcom GNMPA80XX	$18

Tripplite UPS Systems

Omni VS 800:

- 800VA line interactive UPS
- 7 outlets: 6 UPS/surge, 1 surge-only
- Single line TEL/DSL line surge suppression
- USB communications with free PowerAlert software
- $200,000 Ultimate Lifetime Insurance

$160

OmniSmart LCD 1000:

- 1000VA line interactive rackmount shelf/tower UPS
- LCD display showing input voltage and battery capacity
- 8 outlets: 4 UPS/surge, 4 surge-only
- USB communications with free PowerAlert Software
- $250,000 Ultimate Lifetime Insurance

$250

OmniGuard Towelettes

- Antiseptic wipes for telephone and computer surfaces
- Non alcoholic solvent protects plastics
- Residue-free solution dries clean

ARTG
$15 / 100

Teletower

- Maximizes desk space
- Improves speakerphone quality
- Easier dialing
- Easy LCD Viewing

ARTT $29

Armor Handset Amplifier

- Amplifies handset volume up to 30db
- Operates on 12V battery

ARHA30 $35

Untangler

APH130 $4

The Stick

- Use 1 telephone line for all your devices
- Automatically switches between telephone, fax, and modem devices
- Connect up to 4 devices at once

STK29112 $159

Busy Light / Online Indicator

- Notifies others that you are on the phone
- Line plus voice activated design
- Compatible with all analog, digital, and VOIP telephones

Mini (ARRIND)
$59

Small (AROLIS)
$79

Tall (ARROLIT)
$89

Nortel Analog Terminal Adapter

- Connects analog phones to your Nortel phone system
- Compatible with Polycom and Konftel conferencers

KDWINT (for Meridian) $345
NTATA2 (for Norstar) $199

Konnex Digital Analog Converter

- Improves speakerphone quality
- Use any analog phone or conference unit with your digital office phone

KONFERENCE $149

Security Devices:

Desk Mounting Bracket **PLTM12CC** $25
Mod Lock (Pkg. of 25) **SML** $2
QD Lock Kit **PLT62976-01** $10

Amp-Headset Cables

Armor AR1000C	$28
ACS ACS410	$45
VXI VXIQD1027	$28
GN/Liberation GNDP	$45
GN 8000c/8010c/8020c	$35
Plantronics PLT2671601	$35

Handset Replacement Cords

8 foot APH113-8	$2
16 foot APH113-16	$3
25 foot APH113-25	$4

(black, dark grey, light grey, beige, white)

Amp-Telephone Cords

14 inch GAT1	$5
24 inch GAT2	$6
36 inch GAT3	$7

Line Replacement Cords

15 foot PH10115	$2
25 foot PH10125	$3

Computer Cables

GN Netcome GNCC	$35
Plantronics PLTCC	$35
VXI QD1030	$45

Mobile & Cordless (2.5mm)

Plantronics	$15
GN Netcom/Liberation	$20
Armor	$15
VXI	$35
Chameleon	$22

Supervisory
(Training Adapters & Y-cords)

ACS	$48
GN/Liberation GNSYC	$40
Plantronics PLTYCORD	$48
VXI VXI1028	$40

ARTRAIN

Tele-Coach
(requires bottom cord)

GN Tele-Coach	$36
PLT Tele-Coach	$36
Armor/Aries/Chameleon	$36
ARTRAIN	$36

10 foot Extension Cords

Armor ARMEXC	$30
Plantronics PLTEXCORD	$35
VXI QD 1000	$40
Aries CA10C	$35
Chameleon	$25
GN Netcom GNEXC	$30
UNEX UNEXC	$40
ACS ACSEXCORD	$40

Ear Cushions

ARMOR		
Premier	Foam	$2
	Leatherette	$4
Titan	Foam	$2
Gemini	Foam	$2
	Leatherette	$4
PLANTRONICS		
Supra 51/61/251/261		
	Solid	$2
	With Hole	$2
Encore 91/101		$2
DuoSet 141/141N		$2
SP Series		$2
TriStar Small Cushion		$1.65
TriSTar Small Tiplet		$4
TriStar Large Tiplet		$4
DuoPro 171/181/151/161		$3.50
T10/T20		$2

GN NETCOM	
Profile Flat black solid	$1.89
Cushy black w/hole	$2.35
ADDvantage/Dura	$2
UNEX F100/F200	$2
GN 2100 Series Leatherette	$4
Omega/Optima Leatherette	$4
Foam	$2
Orator	$2.50
Stratus Ear Hook	$1.65
Stratus Headband	$1.95
CHAMELEON	
Monaural & Binaural	$2
Convertible Headband	$2
VXI	
TuffSet/Passport 10/20	$2
TuffSet 37	$2

Mic Cushions-Windscreens

ARMOR	
Premier	$1.89
Titan	$1.89
Gemini	$1.89
PLANTRONICS	
Supra H51/61	$2
GN NETCOM - LIBERATION	
Profile	$2.35
GN2100 series	$2.35
Omega/Optima	$2.35
ADDvantage/Dura	$2

UNEX	
F-100/200/300	$2
T-10/20/30	$2
ARIES	
Monaural/Binaural	$2
ACS	
Orator/Stratus	$2.49
VXI	
Tuffset 10/20/37	$2
CHAMELEON	
Monaural/Binaural	$2

Voice Tubes

PLANTRONICS	
Supra H51/61	$6
Supraplus H251/261	$6
Encore H91/101	$6
Tristar PLTTVT	$6
Duoset H141/251/261	$6
DuoPro H151/161/171/181	$6

ARMOR	
Premier Voice Tube	$5
GN NETCOM	
GN2110/15 Tips (5 pack)	$9

"The Voice of your Company"

Audio Images

Nothing to Buy, Nothing to Sign!

only $59/mth*

Did you know?

66%	of all calls are placed on hold for an average of 44 seconds.
60%	of your potential customers will hang up after 30 seconds,if left in silence.
12%	of those who hang up will call your competitor.

Services offered:

- Music and Messages on Hold
- Interactive voice prompts
- Voicemail Recordings or Greetings
- Store broadcasting and more...

Audio Images provides everything you need:

- Large selection of voice talent and music styles
- State of the art remotely managed digital equipment
- Professional recording, mixing, programming
- Monthly equipment monitoring

" After signing up with Audio Images, callers now ask us about products we advertise in our message on hold. It's been invaluable to our business and I highly recommend it."
- Dale, Fairdeal Auto Centre

FREE Message-on-Hold with our ***Referral Program****
for existing customers

**call for details*

www.mohaudio.com

1-800-583-5500

ORDER FORM

Items Ordered

QTY.	MAKE & MODEL	UNIT PRICE	TOTAL

Delivery	
Subtotal	
GST+ Local Taxes	

PAYMENT METHOD

☐ MasterCard ☐ VISA ☐ AMEX

☐ Cheque

☐ Purchase order enclosed

Account #

Name on Card

Cardholder Signature

Expiry: ____/____ (mm / year)

Bill to

Company

Contact

Address

City | State/Province | Postal Code

Telephone | Fax

E-mail

Ship to

Company

Contact

Address

City | State/Province | Postal Code

Telephone | Fax

E-mail

Please Note: All products are shipped FOB our warehouse. For your convenience we prepay all shipping charges and add them to your invoice. Call Center Products can not be liable for typographical errors in context or pricing. Prices may change without notice. All products names are Registered Trademarks of the manufacturers'.

FAX: (905) 479-4334 CALL: 1-800-583-5500 OR (416) 631-6700

Busy Light / Online Indicator

ARRIND
AROLIS
AROLIT

$10 off

2 for 1

Send Headset & an Amplifier for Repair

Pay for one

Handset LIFTER GN/Plantronics

GN1000RHL / PLTHL10

$15 off

Armor Headset

$20 off

For Headset & Amplifier or Direct Plug-ins

Digital Personal Logger

See DPL in Recording & Monitoring

$20 off

Konftel Teleconferencing

$20 off

- Coupons cannot be combined with any other promotion/discounts
- Please attach the coupon with your order form when placing an order
- One coupon per customer/company

$4.99

HEADSET.COM
"The Headset Doctor"

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www.headset.com

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To:
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- ☐ Telecom/IT Manager
- ☐ Headset Purchaser

NEW

T5330

Optional Accessories

JABRA/GN NETCOM T5330

In a wireless world, there is no longer any reason to remain chained to your desk by a short phone cord. Simple, effective and affordable freedom is now at hand, allowing you to transform your corded handset into a wireless headset.

- Turn your handset into a headset
- Increase productivity through hands-free multi-tasking
- Acoustic shock protection with PeakStop™ technology
- 10 m wireless range

* No on-site demos

WIRELESS $189